

FILE

Troupe, Tanowa

From: ContactThePUCO@puc.state.oh.us
Posted At: Monday, March 08, 2010 3:50 PM
Conversation: FirstEnergy Rate Case
Posted To: Docketing

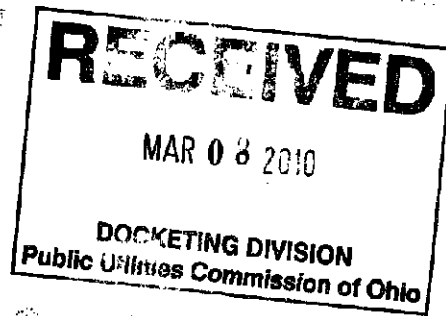
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/8/2010

Re: Arlene Port
13142 Fairwinds Dr
Strongsville, OH 44136



Docketing Case No.: 10-0176-EL-ATA

Notes: I am writing to complain that my Electric bill has doubled since the discount for all electric homes was removed by the State of Ohio. This presents a hardship due to the additional cost per month, especially since not receiving a pay increase in either my husband's job nor mine for last year. A new heating system was purchased 3 years ago and I can not afford to have this new system replaced by a natural gas system (which would encompass having to pay for the gas line to be run to the house along with a new system).

I would like to know what is being done with this issue.

As it is going, this will another reason for me to look at moving out of the State of Ohio. Ohio is losing too many individuals, please work on this in order not to lose more (including my family).

I appreciate your time in reviewing my complaint and hope that this issue can be reversed for everyone that is in a similar situation due to this removal of the discount.

Sincerely, ARLENE PORT

Please docket the attached in the case number above.