## FILE

## Troupe, Tanowa

From:

ContactThePUCO@puc.state.oh.us

Posted At:

Friday, March 05, 2010 3:01 PM

Conversation: Posted To:

Docketing Docketing

Subject:

Docketing

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 3/5/2010

Re: John Newsome 24566 Surrey Cir Cleveland, OH 44145 ДииMAR -5 PM 3:3

10-176-EL-ATA

Docketing Case No.: 89-6001-EL-TRF

Notes:

Calling to voice his opinion the all electric discount cancellation 1. Caller moved to his home in July 2009. He moved understanding that he would have the discount (though it had already been eliminated) and had no idea he would have \$500 winter electric bills. 2. His parents have lived in this area for over 30 years and built their home based on FE's promise of a discount for the entire time they lived in thier home. Now they are on a fixed income and unable to pay thier bills or sell their home because the discount is being threatened.

He wants to know why the PUCO would allow them to break their promise to maintain the discount if they are not losing money because of the discount. Its just a matter of how big FE's profits and bonuses will be which should not be a priority over people's ability to live.

Please docket the attached in the case number above.

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