

FILE

Hunter, Donielle

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, March 04, 2010 2:41 PM  
**To:** Docketing  
**Subject:** FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/4/2010

Re: Donald Boord  
8135 Fulton Dr  
Massillon, OH 44646

RECEIVED-DOCKETING DIV  
2010 MAR -4 PM 3:12

PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: We bought this Home in 1993 with the understanding of it being a good sence home. Giving us a break on our Elictric & Gas bill for as long as we owned the house it did for a couple of years then Ohio Edison cut us off ! Saying we were Grandfathered in in 1993 but now they do not reconise it any more !! Our bill last month went from \$ 212.00 a month to \$254.00 a month starting in March. How can they tell us one thing then do what ever thry want & cut us off ?? Wife & I are both retired living on a fixed income they are running us out of what we worked for seeing what they told us in 93

Very upset Thank you!! Donald Boord & Carol Boord

Please docket the attached in the case number above.

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Technician 5 Date Processed MAR 04 2010