Hunter, Donielle

From: Sent: To: Subject: ContactThePUCO@puc.state.oh.us Thursday, March 04, 2010 1:26 PM Docketing FirstEnergy Rate Case

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 3/4/2010

Re: Kimberly Mason 6423 Inland Shores Dr Mentor, OH 44060

Docketing Case No.: 10-0176-EL-ATA

Notes: The elimination of the all electric discount AND approval of a rate HIKE are absolutely ridiculous. My property is VACANT with everything unplugged but I have to continue to heat it so that the pipes do not freeze. Now I am spending over \$200 a MONTH to heat a vacant property, last winter it cost me less than that while living in it. I'm disgusted. I can't afford this. And when I called First Energy to ask questions, the customer service rep did not even MENTION this to me, I had to read about it later. They should at least be able to explain why we're paying so much more. And it's not like I have any other options. What a crock.

Please docket the attached in the case number above.

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