

FILE

Hunter, Donielle

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From: ContactThePUCO@puc.state.oh.us  
Sent: Thursday, March 04, 2010 9:36 AM  
To: Docketing  
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/4/2010

Re: Mary Lambert  
15580 Claridon Troy Rd  
po box 478  
Burton, OH 44021

RECEIVED-DOCKETING DIV  
2010 MAR -4 AM 9:38  
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: We live in a house that is 850 square feet in size (a 1 1/2 story cape cod) We verified on Ohio Edison's check list that we are doing everything right with respect to lights being turned off, use minimum amounts of water, turn and unplug things etc. I went through the entire list. Our heat is on 65-68 degrees always. Our house is all electric (like many others in our area). Our bill was 797 dollars for two months. If our home was large in size, if the rooms were big, if we had the heat up high or if it was not well insulated I could understand this but the home was just completely renovated a year and a half ago. It received all new wiring, new insulation, new insulated walls, new energy efficient appliances, the list goes on. This does not seem legitimate and when I contacted Ohio Edison, they basically said too bad, yes your cost is on the high side for what you are doing but your house used that much electric so you must pay it. This seems ridiculous.

Please docket the attached in the case number above.

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