

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, March 04, 2010 9:27 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/4/2010

Re: Cathi Kelly
14550 Crestview Dr
Novelty, OH 44072

Docketing Case No.: 10-0176-EL-ATA

Notes: i am writing a formal complaint against the electric company.i am an all electric house and whole house discount has been removed and my bills are triple what they used to be. my electric bill was 666.96\$ this month and that is a huge chunk of money out of what i bring home. how are people supposed to survive and stay in their homes when they have bills like this. this puts a major strain on me and my family. we have the energy efficient light bulbs and the house is set at 67. actually your nose would be cold if you were in my house right now. something needs to be done about this before more people loose their homes because of unfair and exorbinat rates. please work on doing something about this. cathi kelly

Please docket the attached in the case number above.

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