

FILE

10-176-EL-ATA  
Representative Deborah Newcomb  
Electric Rate Town Hall  
February 18<sup>th</sup>, 2010

RECEIVED-DOCKETING DIV  
2010 MAR -3 PM 2:13  
PUCO

Consumer Complaint Form

Full Name: Judy Parker

E-mail Address: —

Street Address: 3251 Austinburg Road

City: Ashtabula

County: Ashtabula

Zip: 44004

Phone where you can be reached between 8AM and 5PM:

Utility Company Name: The Illuminating Company

Complaint:

Discontinue of all electric house rate!  
2/09 1.9 cent/KWH use 6281 KWH price \$370.46  
2/10 5.02 cent/KWH use 4351 KWH price \$444.07

We have done everything to use less KWH - new  
Windows - water heater etc. How can we ever hope  
to sell our house in the  
future. We need help!

Are you between the ages of:

- a) 18 or under      b) 19-29  
c) 30-45      ☒ d) 46-64  
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing      b) Media  
☒ c) Friend or Relative      d) Internet  
e) Utility Co./Bill      f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- ☒ a) Very important      b) Important  
c) Not important      d) Not important at all  
e) Don't know/no opinion

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