

FILE

10-176-EL-ATA

RECEIVED-BOOKETING DIV
2010 MAR -3 PM 2:01
PUCO

Electric Rate Town Hall Meeting

Consumer Complaint Form

Representatives Lorraine M. Fende and Deborah Newcomb

Full Name: BURT E ABEL
MARY ELLEN ABEL

E-mail Address: DREAMCATCHER 1990 @ATT.NET

Street Address: 391 MADHATTAN PARKWAY

City: FAINESSVILLE
Ohio

County: LAKE

Zip 44077

Phone where you can be reached between 8AM and 5PM:

440-354-4981 440-479-9022
or 440-479-6892

Utility Company Name: The Illuminating Company

Complaint:

The back handed way C&D eliminated the all electric
home discount and the Ohio Consumers' Counsel
Counsel failed to protect my interests in this
matter.

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co./Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

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