

RECEIVED-DOCKETING DIV  
2010 MAR -3 PM 2:02  
PUCO

**Representatives Lorraine M. Fende and Deborah Newcomb**

**Full Name:** Renee Phillips **E-mail Address:** DRBAM@Roadrunner.com

Street Address: 7655 JEANING DR

**City:** *LE Roy*

County: LAKE

**Zip** 44077

Phone where you can be reached between 8AM and 5PM: 440-254-0005

**Utility Company Name:** CEI

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Complaint: I have an all electric home & used less Kw hrs in Jan 10 than Jan 09 - my rates increased 80% - How can First Energy be allowed to raise rates 80% - 100% - ?

**a) 18 or under                      b) 19-29**

c) 30-45      ~~d) 46-64~~

e) Over 65

**a) Mailing**                      **b) Media**

**c) Friend or Relative d) Internet**

e) Utility Co./Bill      f) Other

a) Very important      b) Important

c) Not important      d) Not important at all

e) Don't know/no opinion

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Technician WV Date Processed 2/3/10

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