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PUCO

Electric Rate Town Hall Meeting
Consumer Complaint Form
Representatives Lorraine M. Fende and Deborah Newcomb

Full Name: Robert W. Himes E-mail Address: bobhimes@yahoo.com

Street Address: 7956 Johnnycake Ridge Rd Apt. A-12 (Condominium)

City: Concord Twp. County: Lake, Oh Zip 44077-2195

Phone where you can be reached between 8AM and 5PM: 440-853-8259

Utility Company Name: The Illuminating Company (C.E.I.)

Complaint:

Excessive electric rates and loss of "All electric home" rates. I have made many cost cutting improvements (new energy efficient roof installed 2009) (replaced heat pump twice) (all new insulated glass) (more efficient hot water heater) (extra insulation in ceiling and walls) (new energy saving appliances) (new insulated garage door) (new weather stripping). My home is one of 143 All Electric Condominiums in Ridge Glen Place Condominiums in Concord, Oh. and I am limited by deed Bylaws with what I can do to make the exterior any more energy efficient. **HELP!**

Are you between the ages of:

a) 18 or under b) 19-29

c) 30-45 d) 46-64

e) Over 65 Fixed income

How did you first hear of the Ohio Consumers' Counsel?

a) Mailing

b) Media

c) Friend or Relative d) Internet

e) Utility Co./Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

a) Very important b) Important

c) Not important d) Not important at all

e) Don't know/no opinion

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