

FILE

10-176-EL-ATA

RECEIVED-DOCKETING DIV  
2010 MAR -3 PM 2:02  
PUCO

**Electric Rate Town Hall Meeting**  
**Consumer Complaint Form**  
**Representatives Lorraine M. Fende and Deborah Newcomb**

Full Name: GARY AMATO

E-mail Address:

Street Address: 9070 PRELOG LN.

City: KIRTLAND

County: OHIO

Zip 44094

Phone where you can be reached between 8AM and 5PM: 216-389-8928

Utility Company Name: ILLUMINATING CO.

Complaint:

BUILT HOME IN 1991, ~~WENT~~ WENT WITH ELECTRIC BECAUSE ELEC. CO. SAID "AN ELECTRIC" RATE WOULD APPLY AND NEVER CHANGE. WHICH IT DID NOT UNTIL MAY ~~OF~~ OF 09. ~~THE~~ RATE WAS 1.9¢ PER KH FOR 18 YEARS. ALL OF A SUDDEN, MY BILL GOES UP 90% EVEN THOUGH MY CONSUMPTION DECREASED BY 5% FROM THE PREVIOUS MONTH. THEY MISREPRESENTED THE PROGRAM TO ME AND MANY OTHERS. THEY (ELEC. CO.) SHOULD BE FORCED TO REINSTITUTE THE "AN ELEC." RATE.

Are you between the ages of:

- a) 18 or under      b) 19-29  
c) 30-45      ☒ d) 46-64  
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing      b) Media  
☒ c) Friend or Relative      d) Internet  
e) Utility Co./Bill      f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- ☒ a) Very important      b) Important  
c) Not important      d) Not important at all  
e) Don't know/no opinion

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