

FILE

10-176-EL-ATA

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2010 MAR -3 PM 2:02
PUCDO

Electric Rate Town Hall Meeting
Consumer Complaint Form
Representatives Lorraine M. Fende and Deborah Newcomb

Full Name:

William Baker

E-mail Address:

max@windstream.net

Street Address:

5312 Ford Rd

City:

Madison

County:

hgs

Zip

44057

Phone where you can be reached between 8AM and 5PM:

440-286-1474

Utility Company Name:

The Illuminating Co

Complaint:

Feeling to live up to oral contract - "5" rate

Are you between the ages of:

a) 18 or under

b) 19-29

c) 30-45

d) 46-64

e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

a) Mailing

b) Media

c) Friend or Relative d) Internet

e) Utility Co./Bill

f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

a) Very important b) Important

c) Not important

d) Not important at all

e) Don't know/no opinion

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Technician AR Date Processed 3/2/10