

FILE

10-176-EL-ATA

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2010 MAR -3 PM 2:02
PUCO

Electric Rate Town Hall Meeting

Consumer Complaint Form

Representatives Lorraine M. Fende and Deborah Newcomb

Full Name: ^{Roy} V Hendrickson E-mail Address:

Street Address: 8114 Thorne Ave

City: Kirtland County: Lake Zip: 44094

Phone where you can be reached between 8AM and 5PM: 440-256-8228

Utility Company Name: First Energy

Complaint:

Jump in High Energy Rates

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co/Bill f) Other *newspaper*

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

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Technician *AR* Date Processed *3/7/10*