

10-176-EL-ATA

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PUCO

**Electric Rate Town Hall Meeting**  
**Consumer Complaint Form**  
**Representatives Lorraine M. Fende and Deborah Newcomb**

**Full Name:** Janet Bulna **E-mail Address:**

**Street Address:** 16384 Burrows Rd,

**City:** Thompson **County:** George **Zip** 44086

**Phone where you can be reached between 8AM and 5PM:** 440-298-3777

**Utility Company Name:** The Illuminating Co.

**Complaint:**

Being a widow living on a fixed income I am finding it a hardship to pay for my electric. We built our home in 1966 and have been an all electric home.

**Are you between the ages of:**

- a) 18 or under      b) 19-29  
c) 30-45            d) 46-64  
e) Over 65

**How did you first hear of the Ohio Consumers' Counsel?**

- a) Mailing      b) Media  
c) Friend or Relative d) Internet  
e) Utility Co./Bill    f) Other

**How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?**

- a) Very important    b) Important  
c) Not important    d) Not important at all  
e) Don't know/no opinion

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