

10-176-EL-ATA

RECEIVED-DOCKETING DIV
2010 MAR -3 PM 2:02
PUCO

Electric Rate Town Hall Meeting
Consumer Complaint Form
Representatives Lorraine M. Fende and Deborah Newcomb

Full Name: Peggy A. Figoli **E-mail Address:**

Street Address: 8264 Deepwood #7

City: Mentor **County:** Lake **Zip:** 44060

Phone where you can be reached between 8AM and 5PM: 440-9745939

Utility Company Name:

First Energy

Complaint:

I am a senior citizen on a fixed income which is Social Security and a small pension. A couple of my bills have gone up - 3 insurances - car and home health. No 98 increase for cost of living this year. After the Christmas present from the Fleetside Co. what about next year? I can't give.

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 d) 46-64
☒ e) Over 65

on pay what I don't have. We

need help. 2009 2009
June 90.00 Nov 147.14

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing ☒ b) Media
c) Friend or Relative d) Internet
e) Utility Co./Bill f) Other

July 93.76 Dec 166.09
Aug 76.55 2010
Sept 92.82 Jan 350.90
Oct 76.73 Feb 338.04

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important ☒ b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

FYE

Thank you for this opportunity