

10-176-EL-ATA

RECEIVED-DOCKETING DIV
2010 MAR -3 PM 2:03
PUCOElectric Rate Town Hall Meeting
Consumer Complaint FormRepresentatives Lorraine M. Fende and Deborah NewcombFull Name: RAA R Chetnik SA E-mail Address:Street Address: 8021 EAGLE RDCity: KIRTLAND County: LAKE Zip: 44094Phone where you can be reached between 8AM and 5PM: 440-256-2519Utility Company Name: ~~GEI~~ GEI. ILLUMINATING COComplaint:

Through The URGING OF THE ILLUMINATING CO
in 2006 I spent \$6,230.00 TO RETROFIT
my Home AT 8021 EAGLE RD TO BE ALL
ELECTRICAL. DUE TO THE FACT THE REPRESENTATIVE
ENSURED ME I WOULD BE GETTING A DISCOUNT,
KNOWING THAT THEY WOULD BE ELIMINATING
THE DISCOUNT. NOW I CAN NOT ~~any more~~
RECOVER THE COST OF THE CHANGE TO ALL ELECTRIC
HOUSE, ^{PLUS} MY ELECTRIC BILL HAS ~~increased~~ BEEN
INCREASED HIGHLY.

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 ☒ d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co./Bill ☒ f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- ☒ a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

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