

FILE

10-176-EL-ATA

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PUCO

Electric Rate Town Hall Meeting
Consumer Complaint Form
Representatives Lorraine M. Fende and Deborah Newcomb

Full Name: Madeline Bradack E-mail Address:

Street Address: 9086 Goldfinch Ct

City: Mentor County: Lake Zip: 44060

Phone where you can be reached between 8AM and 5PM: 440-257-0458

Utility Company Name: First Energy

Complaint: My husband and I are both retired and to have our electric bill increase over double is something we cannot accept quietly. We do not have that extra income coming in each month to put toward an electric bill. I can't believe that First Energy does not have a plan to help seniors and all other consumers. We purchased our all electric home especially because of the great rates we have had in the past. There was never anything said about the rates being temporary. We Need Help Now.

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co./Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

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