

FILE

10-176-EL-ATA

**Electric Rate Town Hall Meeting**  
**Consumer Complaint Form**  
**Representatives Lorraine M. Fende and Deborah Newcomb**

**Full Name:** Maureen Burk

**E-mail Address:**

**Street Address:** 7690 Puddingstone Dr.

**City:** Chesterland

**County:** Cuyahoga

**Zip** 44026

**Phone where you can be reached between 8AM and 5PM:**

**Utility Company Name:**

Illuminating Company

**Complaint:**

1. Electric Co.'s encouraged all electric homes during the gas crunch, at that time people were promised that the discount would always be there while they owned the home. They should not be able to take that away now.
2. We should not be encouraging people to spend extra money to switch to another type of non-renewable source of energy. The cost of switching out all of our electric appliances - paying to have gas lines run to our houses is not good economics.
3. The states and Federal governments should be encouraging RENEWABLE sources of energy only.

**Are you between the ages of:**

- |                |          |
|----------------|----------|
| a) 18 or under | b) 19-29 |
| c) 30-45       | d) 46-64 |
| e) Over 65     |          |

**How did you first hear of the Ohio Consumers' Counsel?**

- |                       |                            |
|-----------------------|----------------------------|
| a) Mailing            | b) Media                   |
| c) Friend or Relative | d) Internet                |
| e) Utility Co./Bill   | f) Other (at this meeting) |

**How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?**

- |                          |                         |
|--------------------------|-------------------------|
| a) Very important        | b) Important            |
| c) Not important         | d) Not important at all |
| e) Don't know/no opinion |                         |

4. The PUCO needs to reinstate the discount

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PUCO

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