

FILE

10-176-ATA

Electric Rate Town Hall Meeting
Consumer Complaint Form

Representatives Lorraine M. Fende and Deborah Newcomb

RECEIVED-DOCKETING DIV
2010 MAR -3 PM 2:13
PUCO

Full Name: DAVID W. FOOTER, Sr **E-mail Address:** footerd@windstream.net

Street Address: 5306 FORD RD

City: MADISON

County: LAKE

Zip 44057

Phone where you can be reached between 8AM and 5PM: 440/298-3422

Utility Company Name: THE ILLUMINATING CO. / FIRST ENERGY

Complaint: WE BUILT HOME IN 1974 WITH ALL ELECTRIC. WE
WERE LED TO BELIEVE IN WAS A LIFETIME OF THE
RESIDENT/HOME. WE ARE RETIRED AND ON FIXED INCOME.
OUR BILL APPEARS TO HAVE INCREASE 159% SINCE
1/10/2009.

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 d) 46-64
☒ e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
☒ e) Utility Co./Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

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