

FILE

10-176-EL-ATA

Electric Rate Town Hall Meeting

Consumer Complaint Form

Representatives Lorraine M. Fende and Deborah Newcomb

RECEIVED-DOCKETING DIV.
2010 MAR -3 PM 2:13
JACO

Full Name:

WILLIAM

E-mail Address:

Street Address:

8264 Deepwood Blvd. Unit 7

City:

Mentor

County:

Lake

Zip

44060

Phone where you can be reached between 8AM and 5PM:

440-974-5889

Utility Company Name:

First Energy

Complaint:

I am retired on fixed income,
can't afford a 2-7% increase
in my electric bill

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co./Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

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Technician AN Date Processed 3/3/10