RECEIVED DOCKETING ON File 2010 MAR - 3 PM 2: 13 10-1710-EL-ATA AUC B **Electric Rate Town Hall Meeting Consumer Complaint Form Representatives Lorraine M. Fende and Deborah Newco** Full Name: Lernf P. De Cicca E-mail Address: mine Street Address: 8276 Deepwood Blud, # 6 County: Lake Zip 44060 City: mentor Phone where you can be reached between 8AM and 5PM: 440-897-4720 **Utility Company Name:** First Energy - Illuminating Co. + First Energy Solutions Complaint: Its criminal to remove All Electric Home Discount. Should exist until dwellings AR demolished, Utility Co. is Not losing money! 1 live to a 170 Unit condominium Davelopement - All electric rate for sours or 20 -50% founders veterel an fixed income - costs gone up 80-300% in Heating season. we have No gas Available, Are you between the ages of: b) 19-29 a) 18 or under c) 30-45 d) 46-64e) Over 65 How did you first hear of the Ohio Consumers' Counsel? (b) Media a) Mailing c) Friend or Relative d) Internet e) Utility Co./Bill f) Other How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues? a) Very important (b) Important d) Not important at all c) Not important e) Don't know/no opinion This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business Pechnician AN Date Processed 3/3/10_