

FILE

10-176-EL-ATA
Representative Deborah Newcomb
Electric Rate Town Hall
February 18th, 2010

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PUCO

Consumer Complaint Form

Full Name: David Dvorak E-mail Address: ddvorak@erubergmail.com
Street Address: 1360 Hill Creek Road
City: Jefferson County: Ashtabula Zip: 44047

Phone where you can be reached between 8AM and 5PM: 440 576 9687

Utility Company Name: CEE / First Energy

Complaint:

Rates raised for all electric homes. We don't have a choice for an electric provider nor does natural gas offer us an opportunity to heat our home. This leaves propane or fuel oil & a costly conversion since there is no duct work or furnace in the home. The rate increase is obscene considering the percentage versus consumers income as illustrated below:

	KWH	COST
2007	2830	\$175.41
2008	3751	\$332.37
2009	3626	\$332.32
2010	3716	\$376.93

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co./Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

Our house is 10 years old & energy efficient. The local inclement weather in northeast Ohio causing some extreme variations in use. I called the Ohio Consumer Council when my bills increased & was told to contact my State Representative. The State Representative told me to contact the Ohio Consumers' Counsel. It appears to be a run around. In Ashtabula County the economy is depressed so say the least. We don't have to worry about who is going to turn out the lights - First Energy is going to do it for us. Wouldn't it be nice if everyone could increase their pay by working expenses?

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