

10-176-EL-ATO

Electric Rate Town Hall Meeting

Consumer Complaint Form

Representatives Lorraine M. Fende and Deborah Newcomb

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PUGO

Full Name: Gary Danielson E-mail Address: gdanielson-44@yahoo.com

Street Address: 10105 Hillcrest Rd.

City: Kirtland County: Lake Zip: 44094

Phone where you can be reached between 8AM and 5PM: 440-256-2871

Utility Company Name: 1st Eng.

Complaint:

1. Why is it always going up.
2. What are you doing that the cost keeps going up.

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co./Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

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