

FILE

10-176-EL-ATA
Electric Rate Town Hall Meeting
Consumer Complaint Form

Representatives Lorraine M. Fende and Deborah Newcomb

RECEIVED-DOCKETING DIV
2010 MAR-3 PM 2:14
PUCO

Full Name: Beverly Sokol E-mail Address: BSOKB@ATT.NET

Street Address: 5549 S IVY CT

City: Willoughby

County: LAK

Zip: 44094

Phone where you can be reached between 8AM and 5PM: 942-7451

Utility Company Name: Illuminating Co

Complaint:

High Bill Increase is much for a
Senior on limited income.

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co/Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

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