

FILE

10-176-EL-ATA

Electric Rate Town Hall Meeting

Consumer Complaint Form

Representatives Lorraine M. Fende and Deborah Newcomb

RECEIVED-DOCKETING DIV
2010 MAR -3 PM 2:14
PUCO

Full Name: LAURA J. STONER KING E-mail Address: LSTONERKING@LAKEANDCC.EDU

Street Address: 7395 ABBY CT (WESTERN RESERVE CONDOS)

City: MENTOR

County: LAKE

Zip: 44060-5204

Phone where you can be reached between 8AM and 5PM: 440-525-7087

Utility Company Name: FIRST ENERGY

Complaint: NO MORE ALL-ELECTRIC DISCOUNT AS OF SUMMER OF 2009. GENERATION RATE HAS TRIPLED (FROM 1.9 CENTS TO PRESENTLY BETWEEN 5.28 AND 6.93 CENTS PER KWH). GAS SERVICE IS NOT AVAILABLE IN MY NEIGHBORHOOD (CONDOMINIUM BUILT IN 1977-78).

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 ☒ d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- ☒ a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co./Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- ☒ a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

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