

10-176-EL-ATA

Electric Rate Town Hall Meeting
Consumer Complaint Form

Representatives Lorraine M. Fende and Deborah Newcomb

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2010 MAR -3 PM 2:15
PUCO

Full Name: SANDRA D. HORTON E-mail Address: timemillionaires@aol.com

Street Address: 9185 CAMBRIDGE RD.

City: CHARDON County: Geauga Zip: 44024

Phone where you can be reached between 8AM and 5PM: 440-286-4854

Utility Company Name: First Energy/Illuminating Co.

Complaint:

raising rates that were promised for
having an all-electric home.

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co./Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

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