

RECEIVED-DOCKETING
2010 MAR -3 PM 2:15
PUCO

10-176-EL-ATA

Electric Rate Town Hall Meeting
Consumer Complaint Form

Representatives Lorraine M. Fende and Deborah Newcomb

Full Name:

JOHN HORTON

E-mail Address:

timemillionaires@aol.com

Street Address:

9185 CAMBRIDGE RD

City:

CHARDON

County:

CUYAHOGA

Zip

44024

Phone where you can be reached between 8AM and 5PM:

440-286-4354

Utility Company Name:

FIRST ENERGY / THE ILLUMINATING CO

Complaint:

LOSS OF ALL ELECTRIC RATE DISCOUNT
RENIZE OUR PROMISE OF ALL ELECTRIC RATE

Are you between the ages of:

a) 18 or under

b) 19-29

c) 30-45

d) 46-64

e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

a) Mailing

b) Media

c) Friend or Relative

d) Internet

e) Utility Co./Bill

f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

a) Very important

b) Important

c) Not important

d) Not important at all

e) Don't know/no opinion

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