

**FILE**

From: "webmaster@puc.state.oh.us"  
 To: "ContactThePUCO@puc.state.oh.us"  
 Subject: 51662  
 Sent: 3/1/2010 6:51:58 PM  
 Message:  
 WEB ID: 51662 AT:03-01-2010 at 06:51 PM

10-176-EL-ATA

TYPE: complaint

NAME: Mrs. Barbara Weaver

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 369 Footville-Richmond Road
- Jefferson , Ohio 44047
- USA

PHONE INFORMATION:

- Home: (440) 576-0635
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: bawblw@roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: Barry Weaver
- Service address: 369 Footville-Richmond Road
- Service phone: 440-576-0635
- Account Number: 11 00 28 6201 3 3

COMPLAINT DESCRIPTION:

Our home is all-electric--heat, water, stove, dryer, etc. I cannot continue to pay our high electric bills--just the generation fee on our last bill was \$373.32; the total bill was \$681.18. Our usage has been about the same--188 KWH in 2009 and 187 KWH in 2010, but the bill has doubled. My salary has not doubled, and I don't know what I am going to do. Is there any help you can provide to us? Thank you for your time in reading this. You can e-mail your reply to our e-mail address listed above. Barbara Weaver

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 Technician \_\_\_\_\_ Date Processed MAR 02 2010

RECEIVED-DOCKETING DIV  
 2010 MAR -2 PM 4:33  
 PUCO