

**FILE**

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, March 02, 2010 2:45 PM  
**To:** Docketing  
**Subject:** FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Carl Tyler  
1086 Montclair Cir  
Westlake, OH 44145

RECEIVED-DOCKETING-DIV  
2010 MAR -2 PM 2:44  
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: I am complaining about our most current electric bill -- Billing period Jan 1 to Feb 1, 2010. The total bill is \$597.93. We have lived at this address for about 10 years and have never had a bill even close to this amount -- in the last year, our highest bill was \$319.94. That is \$277.99 or 47% MORE. When I called the electric company, I was told that our 'all electric' discount has expired and this is now the true cost of the service. In addition, the electric company representative told me that our 'real' bill in this case is over \$700.00 before credits!

I want you voice my complaint and I want to know what is being done about this huge increase in cost.

Thank you for your time. Maca Tyler

Please docket the attached in the case number above.