

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 02, 2010 2:43 PM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Lisa Wells
po box 148
Rootstown, OH 44272

Docketing Case No.: 10-0176-EL-ATA

Notes: I am writing to voice my disgust at the recent elimination of the rate discount for all electric homes. When my husband and I built our home 16 years ago, we chose geothermal heating based on the promise from the electric company that we would have a lifetime discount on our electric bill. Geothermal is very costly to put in and maintain - much moreso than the other heating sources that were available to us. We made our decision to do this in light of Ohio Edison's promise for a reduced rate. It is patently "unamerican" to make a promise to a consumer and then renig on it, simply because it's not profitable. What makes this even more despicable is that 3 years ago (prior to them discontinuing the program) we had to replace our furnace. This cost us \$12,800!!! Imagine our disgust and anger after spending that kind of money on a heating system and then having our discount pulled. I hope that the PUCO will do the right thing by the citizens of the state of Ohio and force Ohio Edison to put the discounts back into effect.

Sincerely, Lisa Wells

Please docket the attached in the case number above.

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