

**FILE**

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, March 02, 2010 2:58 PM  
**To:** Docketing  
**Subject:** FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Stephanie Savage  
633 Giddings Rd  
Rootstown, OH 44272

Docketing Case No.: 10-0176-EL-ATA

Notes: It is bad enough that Ohio Edison raised their generation and transmission fees, but then they eliminate Good Cents Home discounts and do an estimated read of your meter every other month. It amazes me how my bill can go from \$270.00 for an actual read and then jumps to \$495.00 for an estimated read. We are at their mercy because we have no alternative but to pay or freeze to death. No other electric suppliers in our area and they can get away with price gouging their customers with the consent of the PUCO. You are supposed to be helping the public not the electric company. Especially with the economy the way it is. How are we supposed to survive when our electric bills are higher than our paychecks!

Please docket the attached in the case number above.

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