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Hunter, Donielle

From: Sent: To: Subject: ContactThePUCO@puc.state.oh.us Tuesday, March 02, 2010 3:00 PM Docketing FirstEnergy Rate Case

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Herbert Hopper 4572 Linda Vermilion, OH 44089

Docketing Case No.: 10-0176-EL-ATA

Notes: Frankly, I doubt that this note will do anything for me...but I find it necessary to let somebody know that I'm not happy with the electricity rates that, apparently, were approved by the Commission. I have a record of all utility bills for the past 12-15 years and it is frightening (and maddening) how much our electric bills have risen, primarily over the last two years. We have a mid-size two story plus basement home and there is just the two of us. One year ago we replaced our heat pump with a new 'cheaper to operate' model Our January bill in 2008 was \$251.81: in 2009 it was \$386.52 and this year 2010..it is \$ 536.83. My answer from Ohio Edison was even more threatning...I quote..."You will still receive, through the winter months of September through May, a Residential Distribution Credit and an EDR credit on your bill because you were on a discounted rate at one time. We do not know at this time, how long these credits will be available". As you can see, the answer says I got a "Residential Distribution Credit and an EDR credit' The EDR credit is not shown on my bill! Beyond the past and present, are you..our only 'protective source' going to allow these outragious increases to the point where we may have to give up our home? Washington is doing everything in their power to destroy our independence..I would hope that you would exercise your authority to stop this robbery. I would appreciate a response with suggestions on how to deal with this outrage

Thank you, in advance, for your consideration.

Herbert and Catherine Hopper

Please docket the attached in the case number above.

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