

## **Hunter, Donielle**

From: Sent: ContactThePUCO@puc.state.oh.us Tuesday, March 02, 2010 2:47 PM

To:

Docketina

Subject:

FirstEnergy Rate Case

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Edward Crase Galion, OH 44833

Docketing Case No.: 10-0176-EL-ATA

Notes: Noticing the media complains and the higher bill on our Dec. - Jan. billing, I noticed that our rating was changed back in July. We went from Optional Heating rate [OE-RS11BF/RS] to OE-RSF for our total electric house. We have been on the Optional Heating rate since we built the house in 1990. I remember reading about the rate changes, but was believed that this only was going to affect new customers. After talking to Ohio Edison's customer service, it was explained to me that our old rate would be phased out completely in 2-3 years and that people with total electric houses would pay the same rate as people with other type of heating options. I can't believe that the PUCO would agree with this type of an agreement. This will now force thousands of electric home owners to try to go to a different source to heat our homes!! Thank you for time and consideration on this matter.

Please docket the attached in the case number above.

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