

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 02, 2010 11:46 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Lewis Gorby
4153 N Myers Rd
.Geneva, OH 44041

Docketing Case No.: 10-0176-EL-ATA

Notes: When we put a new heating system in, we went electric because the Illuminating Co. offered an all-electric discount if your house was all electric. They've taken that discount away and our bill has almost doubled. Part of this was an increase in their rates. It's not right to offer a discount so you'll put electric heat in (we also added an electric heat/cool pump in addition to the electric furnace) and then take the discount away. At the time they were offering the all-electric discount, I don't recall them saying anything about the possibility of it being cancelled in the future. This was an enticement they used to get people to go all-electric. Is there anything PUCO can do, to bring this discount back? Thank you, Lewis L. Gorby

Please docket the attached in the case number above.

PUCO

2010 MAR -2 AM 11:46

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