

FILE

Hunter, Donielle

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From: ContactThePUCO@puc.state.oh.us  
Sent: Tuesday, March 02, 2010 11:48 AM  
To: Docketing  
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Matthew Mckee  
6620 Amelia  
Ashtabula, OH 44004

RECEIVED-DOCKETING DIV  
2010 MAR -2 PM 12:01  
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: We've been hit with the high electric rates this year. We put the extra money up front into our new home in 2004 by installing a geothermal system for our large home. The promise of an all-electric home discount was part of the long-term consideration of this investment. Instead, now we are plagued with high electric bills that will force us to go to an alternative type of heat in this home eventually, or if we move - to a non-electric heat source in the future.

Last year \$543 was our bill for the beginning of January for our large home of over 6000 square feet. This year our bill in the beginning of January was \$931 with less KW/H usage (9594 in 2010 versus 9977 in 2009).

We request that our complaint be added to others that protest the loss of the all-electric home discount along with a raise in rates for this year.

Thank You.

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician \_\_\_\_\_ Date Processed MAR 02 2010