

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 02, 2010 11:34 AM
To: Docketing
Subject: FirstEnergy Rate case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Shawn Ward
898 Holcomb Rd
Jefferson, OH 44047

RECEIVED-DOCKETING BHM
2010 MAR -2 AM 11:14Z
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: Customer states that he has an all electric home and he used less this yr than last yr but his bill increased by \$100, he has called CEI and has been set up on a budget - he added that he just lost his job yesterday - He objects to the rate increase, it is unreasonable
Explained how the rates came about - will note his objections

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician Date Processed MAR 02 2010