

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 02, 2010 10:09 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Ernest Castina
22199 Margaret
Alliance, OH 44601

Docketing Case No.: 10-0176-EL-ATA

Notes: I HAVE CONTACTED THE PUCO BEFORE,BUT NEVER GOT A RESPONCE. SO HERE WE GO AGAIN.ON MY ELECT. BILL IN THE " PRICE TO COMPARE MESSAGE " BOX IS THE AMOUNT PER kWh . THIS AMOUNT CHANGES EVERY MONTH, IT NEVER DID THAT UNTIL APRIL OF 2009. SO WHAT HAPPENED IN THE BILLING PROCESS TO CAUSE THIS. OHIO EDISON SAID THAT THE RATE IS TIED TO THE MARKET,WHICH I DID NOT UNDERSTAND. I THOUGHT ELECT. RATES WERE FIXED UNTIL THE PUCO WOULD GRANT AN INCREASE. THANK YOU ECASTINA

Please docket the attached in the case number above.

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