

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 02, 2010 9:08 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Paul Richardson
Chagrin Falls, OH 44023

RECEIVED-DOCKETING DIV
2010 MAR -2 AM 9:14
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: My wife and I built our home back in 97, and went with Geothermal due to the all electric discounts and no gas lines on our road. We generally expect our electric bills to top out just below \$300. Imagine our surprise and dismay at getting a \$725 bill in January and now a \$497 bill for February. This is the ultimate bane and switch, it just took years for the switch part to come through.

Please docket the attached in the case number above.

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business
Technician _____ Date Processed **MAR 02 2010**