

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 02, 2010 9:25 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Donald Ortner
14151 State Route 511
Oberlin, OH 44074

Docketing Case No.: 10-0176-EL-ATA

Notes: When we decided to build a new house in 2003, we contacted Ohio Edison about Electric Service for our home. We have access to natural gas at our new home site(We live in a rural area) Our old home was all electric and was very expensive to heat. Mr. Fred Maurer of Ohio Edison contacted us and explained the benefits of GEO thermal. The cost was \$12,000.00 more than conventional gas. Mr. Maurer assured us this was a good investment as we would receive half off our electric bill from the first of November to the first of April. Ohio Edison had a surplus of electric during those months. Now 7 years later we are told they have changed their minds had we known this we would not have made this investment.

Please docket the attached in the case number above.

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