

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 02, 2010 9:22 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Larry Bartlett
1519 Randolph Rd
Mogadore, OH 44260

RECEIVED-DOCKETING DIV
2010 MAR -2 AM 9:24
PUCO

Docketing Case No.: 10-0176-EL-ATA

Notes: We would like to file a complaint against First Energy. We built our all-electric home in 1985. At that time, we were promised that as long as we live in our home, we would be able to have discount rates. Also, at that time, we installed loadshedders which enabled us to keep our demand down. This cost us several hundred dollars to install, thus saving energy. As you know last year, we lost our special rate and also the ability to utilize our loadshedders.

We contacted First Energy, and basically, they said "too bad." Ironically, within a few weeks after contacting FE, we received a brochure giving tips on how to save energy. We contacted them and reiterated that our loadshedders did save electric. But evidently, all FE cares about is MONEY!

Any assistance you can provide us to not only receive our discount, but utilize our loadshedders would be greatly appreciated. Thank you for your attention

Please docket the attached in the case number above.

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Technician 5 Date Processed MAR 02 2010