

FILE

Hunter, Donielle

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From: ContactThePUCO@puc.state.oh.us  
Sent: Tuesday, March 02, 2010 8:45 AM  
To: Docketing  
Subject: Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/2/2010

Re: Janice Wolf  
4120 River Rd

Perry, OH 44081

PUCO

2010 MAR -2 AM 8:51

RECEIVED-DOCKETING DIV

Docketing Case No.:10-0176 el-ata

Notes:

From: "[webmaster@puc.state.oh.us](mailto:webmaster@puc.state.oh.us)"

To: "[ContactThePUCO@puc.state.oh.us](mailto:ContactThePUCO@puc.state.oh.us)"

Subject: 51591

Sent: 2/26/2010 7:58:43 PM

Message:

WEB ID: 51591 AT:02-26-2010 at 07:58 PM

TYPE: complaint

NAME: Mrs. Janice Wolf

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 3 items  
. 4120 River Road  
. Perry , Ohio 44081  
. USA  
list end

PHONE INFORMATION:

list of 3 items  
. Home: 440-259-8155  
. Alternative: 440-537-6451

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business Technician \_\_\_\_\_ Date Processed **MAR 02 2010**

. Fax: (no fax number provided?)  
list end

E-MAIL: [jwolf35@roadrunner.com](mailto:jwolf35@roadrunner.com)

INDUSTRY:Electric

ACCOUNT INFORMATION:

list of 5 items

. (no utility company name provided?)  
. Name on account: Janice C. Wolf  
. Service address: 4120 River Road, Perry, OH 44081  
. (no service phone number provided?)  
. Account Number: 110027523403  
list end

COMPLAINT DESCRIPTION:

I emailed you my complaint letter 2/25/2010 and after listening to channel 3 this evening I want to know if restoring the all electric home discounts means that I will also get my Demand Miser rate back?? Will the people that have the Time of Day rates get them back also??

As I stated in my previous letter, I am a 70 year old widow on a very low fixed income and there are many unemployed and very low income families that are having to deal with this issue. People like me cannot even afford their medications let alone enough food to feed their children when it all has to go to the electric company who is definitely in breach of their contract with us. If we did this to them they would take us to court in a heartbeat (after they turn off the electric to our homes)!!

Thank you

Please docket the attached in the case number above.