Hunter, Donielle

From: Sent: To: Subject: ContactThePUCO@puc.state.oh.us Monday, March 01, 2010 2:27 PM Docketing FirstEnergy Rate Case

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 3/1/2010

Re: David Cruise 1375 Aberagg Rd

Atwater, OH 44201

Docketing Case No.: 10-0176-EL-ATA

Notes: First Energy ended our contract and better rate on a 90% electric home. Bill has doubled and sometimes tripled depending upon the month. Very upset with what they have done. Customer service can do nothing to help me. Why did the PUCO let them do this?

RELEIVED-DOCKETING DIV

2.10 MAR -1 PH 2:4.

PUCO

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business Fechnician _____ Date Processed MR 01200