

FAX

FILE

EL-176-EL-ATA

Representative Deborah Newcomb
Electric Rate Town Hall
February 18th, 2010

RECEIVED

FEB 26 2010

DOCKETING DIVISION
Public Utilities Commission of Ohio

Consumer Complaint Form

Full Name: David & Sandra Simon E-mail Address: Dsimon4slc@ymail.com

Street Address: 4120 Garrett Rd

City: Columbus County: Franklin Zip: 432047

Phone where you can be reached between 8AM and 5PM: 440-344-9838

Utility Company Name: First Energy

Complaint: we added addtional in 2001 sat down with them about adding all Electric, Heating, Baseboard Hot water tank in Air conditioning system, we have this of each in our home. We told them we were going to use propane for the addition they said they could save us more money in the All Electric discount. A few years back we had two companies supply us the water we heat with wood burner pans and some covered with plastic, we don't use old furnace and have all new low wattage light bulbs also the past 2 bills totaled over \$1200.00

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co/Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

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Technician _____ Date Processed FEB 26 2010