

FILE

10-176-EC-A7A

FAX

Representative Deborah Newcomb  
Electric Rate Town Hall  
February 18<sup>th</sup>, 2010

Consumer Complaint Form

RECEIVED

FEB 26 2010

DOCKETING DIVISION  
Public Utilities Commission of OhioFull Name: Jim/Linda HallE-mail Address: LINDA.HALL57@Yahoo.comStreet Address: 963 Rt 307ECity: JEFFERSONCounty: AshtabulaZip: 44047Phone where you can be reached between 8AM and 5PM: 440-576-3296Utility Company Name: The Illuminating Co.

Complaint: 50% rate increase in our electric bill. We do not own an all-electric home and did not lose any special rates for electricity yet our bill increased 50% + from the same period one year ago. How did this happen? Did the PUCO grant the electric company this increase? This is excessive during any time, but especially during these tough economic times. Please include all customers in your case against CEI, not just those who lost their all electric home discounts.

Are you between the ages of:

- a) 18 or under      b) 19-29  
c) 30-45            d) 46-64  
☒ e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing            ☒ b) Media  
c) Friend or Relative d) Internet  
e) Utility Co./Bill    f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important    ☒ b) Important  
c) Not important     d) Not important at all  
e) Don't know/no opinion

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