

FILE

10-176-EL-ATA

FAX

Representative Deborah Newcomb
Electric Rate Town Hall
February 18th, 2010

RECEIVED

FEB 26 2010

DOCKETING DIVISION
Public Utilities Commission of OhioConsumer Complaint Form

Full Name: Alan Kohla E-mail Address: apkohla@windstream.net

Street Address: 3851 Sheffield Rd

City: Jefferson County: Ashtabula Zip: 44047

Phone where you can be reached between 8AM and 5PM: 440-543-1010

Utility Company Name: Illuminating Co

Complaint: I am an owner of an all electric home. The Illuminating Company has discontinued the all electric discount and my electric bill has gone up a substantial amount. This was a program pushed by Illuminating Company and then they take it away.

Are you between the ages of:

- a) 18 or under b) 19-29
☒ c) 30-45 d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co./Bill ☒ f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important ☒ b) Important
c) Not important d) Not important at all
e) Don't know/no opinion