

FILE

FAX

10-176-EL. ATA

Representative Deborah Newcomb  
Electric Rate Town Hall  
February 18<sup>th</sup>, 2010

Consumer Complaint Form

RECEIVED

FEB 26 2010

DOCKETING DIVISION  
Public Utilities Commission of Ohio

Full Name: CHERYL BUCK E-mail Address: WLB394EVB12@YAHOO.COM  
Street Address: 1388 CHAPEL RD PC BOX 183  
City: JEFFERSON County: ABTADULA Zip: 44047

Phone where you can be reached between 8AM and 5PM: cell # 440-328-5321Utility Company Name: FIRST ENERGYComplaint:

RATE INCREASE BY  
FIRST ENERGY

I HAVE AN ALL-ELECTRIC HOME  
AND AM FURIOUS. I

Are you between the ages of:

- a) 18 or under b) 19-29  
c) 30-45 d) 46-64  
e) Over 65

SUPPORT THE  
CLASS ACTION  
SUITE BROUGHT  
BY TIM  
GRENBELL GW

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media  
c) Friend or Relative d) Internet  
e) Utility Co./Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important b) Important  
c) Not important d) Not important at all  
e) Don't know/no opinion

FEB. 16<sup>TH</sup>

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Technician 2 Date Processed FEB 26 2010