

10-176-EL-ATA

FAX

Representative Deborah Newcomb
Electric Rate Town Hall
February 18th, 2010

Consumer Complaint Form

RECEIVED

FEB 26 2010

DOCKETING DIVISION
Public Utilities Commission of OhioFull Name: DANIEL & JACQUELINE STEWART E-mail Address:

Jstewart2010@hotmail.com

Street Address:6233 54th AveCity:

Prome

County:

ASHTABULA

Zip:

44085

Phone where you can be reached between 8AM and 5PM:

440-294-3136

Utility Company Name:

CLEVELAND ILLUMINATING Co.

Complaint:

Increases in Rates. Discounts no longer available. Very difficult to pay bill even tho we're on the Budget Plan.
Our bill has continued to increase steadily over the past several years even though our consumption remained the same.

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co./Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

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Technician

Date Processed

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