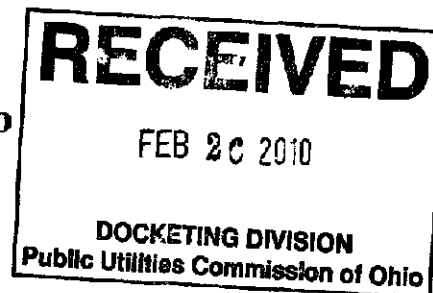


FAX

10-176-EL-ATA

Representative Deborah Newcomb  
Electric Rate Town Hall  
February 18<sup>th</sup>, 2010



Consumer Complaint Form

Full Name:

E-mail Address:

Joseph O. [unclear]

Street Address:

1957 Genoa New Lyme Rd. P.O. Box 421

City:

Jefferson, OH

County:

Astoria

Zip:

44047

Phone where you can be reached between 8AM and 5PM:

440-876-9575

Utility Company Name:

Illumination Co.

Complaint:

All electric rate was dropped; Distribution  
costs rose. I use less kWh than last year  
and my bill increased. I don't have  
access to bps or another Power Co.

Are you between the ages of:

- a) 18 or under      b) 19-29  
c) 30-45      d) 46-64  
☒ e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing      ☒ b) Media  
c) Friend or Relative      d) Internet  
e) Utility Co./Bill      f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- ☒ a) Very important      b) Important  
c) Not important      d) Not important at all  
e) Don't know/no opinion

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document delivered in the regular course of business.  
Technician 3 Date Processed FEB 26 2010