

FILE

10-176 EL-ATA

FAX

RECEIVED

FEB 26 2010

Representative Deborah Newcomb
Electric Rate Town Hall
February 18th, 2010

DOCKETING DIVISION
Public Utilities Commission of Ohio

Consumer Complaint Form

Full Name: Keith Bakman Soltese E-mail Address: keithatnet@windstream.net

Street Address: 4119 Rome Rock Creek Rd

City: Rock Creek

County: Ashtabula

Zip: 44084

Phone where you can be reached between 8AM and 5PM: 440-563-5537

Utility Company Name: Illuminating Co

Complaint: increase in cost, Discontinuing the all electric
Discount, Cost from Dec 20 - Jan 20, 2010 \$560.00
last year cost 339.89 this is a residential service
the Dec 09 the Jan 2010 was with less usage

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co./Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

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Technician _____ Date Processed FEB 26 2010