

FILE

FAX

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DOCKETING DIVISION
Public Utilities Commission of Ohio

Representative Deborah Newcomb
Electric Rate Town Hall
February 18th, 2010

Consumer Complaint FormFull Name: WILLIAM E BEANE-mail Address: KBEAN1@ROADRUNNER.COMStreet Address:City: ASTABULACounty: OHIOZip: 44106Phone where you can be reached between 8AM and 5PM:Utility Company Name: ILLUMINATING COComplaint:

discount Electric RATE STRIPPED away

Are you between the ages of:

- a) 18 or under b) 19-29
c) 30-45 d) 46-64
e) Over 65

How did you first hear of the Ohio Consumers' Counsel?

- a) Mailing b) Media
c) Friend or Relative d) Internet
e) Utility Co./Bill f) Other

How important is it for you to have access to the Ohio Consumers' Counsel, the state agency that advocates for consumers and provides information about utility issues?

- a) Very important b) Important
c) Not important d) Not important at all
e) Don't know/no opinion

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Technician 3 Date Processed FEB 26 2010